



International Arrivals & Accommodation Statistics Report 2015



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1. FOREWORD

Welcome to the second edition of the enhanced Annual Tourism Arrivals and Accommodation Statistical Report. In their strategy, the Lesotho government has recognised tourism as one of the cornerstones for economic development and poverty reduction. The Lesotho Vision 2020 acknowledges that tourism could become a major vehicle for economic and social improvement hence the need for accurate and timely tourism statistics.

Over the years, Lesotho has seen a positive increase in arrivals which are attributed to marketing efforts by the Lesotho Tourism Development Corporation (a government parasatatal), the private sector as well as accurate reporting. This year's analysis illustrates that (despite macro-economic challenges as well as the threat of international security as manifested by terror attacks in Europe), our major international source market; arrivals into Lesotho had a positive growth; that is Lesotho's international arrivals increased to 1,082,403 million international visitors, which is 3,893 arrivals more than the previous year.

Demand from key international markets, namely Germany and Netherlands also revealed a positive growth whereby they grew noticeably with percentage increases of 59 percent and 40 percent respectively. However, although these increases from these markets were significant, the analysis indicates that their total market share was still low, an indication that Lesotho still has to continue to market itself aggressively in these key source markets. Just like in 2014 South Africa was still the only country that provided the bulk of the tourists with a market share of 90 percent, making it Lesotho's biggest arrivals contributor to date.

Tourism receipts generated from the accommodation sub-sector were estimated at M822 ,384,688.94 in 2015 representing an enormous increase compared to 2014. Just like the previous year, the hotel industry (in comparison to other types of accommodation) was the top performer with a total supply of 984 rooms, a share of 33.1 percent. With the above highlights, this report will provide a detailed review of Lesotho's tourism sector performance across arrivals and accommodations.

The Lesotho Tourism Development Corporation would therefore like to express its utmost gratitude to STATS SA for their valuable assistance in providing it with arrivals data as well as Lesotho's accommodation sub-sector for its co-operation during the collection of accommodations data.

On behalf of the tourism sector, I hope that this 2015 Statistical Report on Tourism Statistics in Lesotho will be utilised by the private sector to further grow the sector by identifying opportunities and gaps. Likewise, it is our firm belief that this report will add further impetus to government's existing resolve to have in place policies geared at accelerating growth and expansion of Lesotho's tourism offering with a view to increasing



the length of stay and tourist spend; both of which translate into the much needed jobs for our people.

Worthy of specific mention (among others) is policy development that will result in improvements in the area of tourism mega infra-structure development relating to roads, border crossing, visitor comfort facilities, product development and animation.

It is indeed true that if one takes care of the means, the end will take care of itself!

Thank you.

Mpaiphele D. Maqutu

Chief Executive Officer



2. Introduction

The Lesotho Tourism Development Corporation (LTDC) started publishing its newly improved Annual and Accommodations Report in 2014. This new enhanced report was brought about by the challenges the LTDC faced while collecting and reporting data. As it was mentioned in the previous year's report, difficulties began when the Department of Immigration began automating border posts and implemented a system that cannot provide data as required. This challenge then led the LTDC to seek assistance from South Africa (under the existing bi-lateral protocols), whereby Lesotho requested STATSSA to provide it with data, that is, departures from South Africa which automatically translate into international arrivals to Lesotho.

This publication, unlike the previous publications prior to 2014 will only be comparable to 2014 because of the same type of data (STATS SA data) that was used. It will provide summary tables and a graphical analysis of the annual arrivals and accommodation trends in order to observe performance of the sector between the two years.

This report will be divided into two sections where the first part will compare results from arrival statistics and the second from accommodation statistics. Arrival statistics will provide an analysis of; total arrivals, top source markets, distribution of arrivals by continents, purpose of visit, popular ports of entry and seasonality patterns while Accommodation statistics will compare types of accommodation establishments, distribution of rooms, distribution of beds, employment, accommodation demand, bed occupancy and revenue accrued.



2. ARRIVALS STATISTICS

2.1 TRACKING TOURISM DEMAND

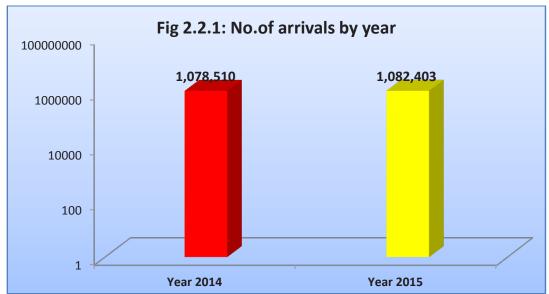






Tracking Tourism arrivals in Lesotho is important because tourism plays a pivotal role in the growth of the economy as well as creating employment for its citizens.

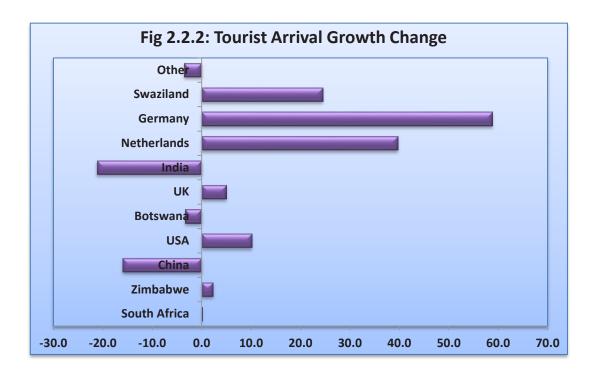
2.2 TOURISM ARRIVALS



Key Points:

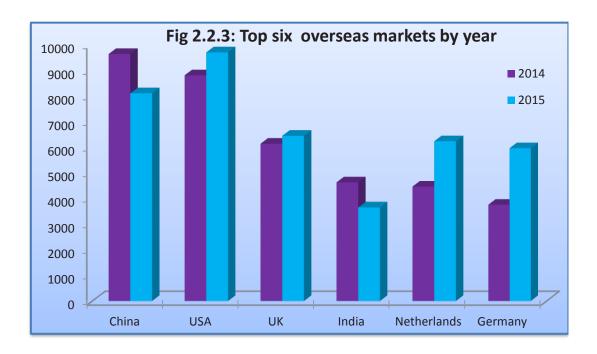
Lesotho's international arrivals recorded a marginal increase in 2015, with 1,082,403 arrivals, which is an increase of 0.4 percent from 2014 arrivals.



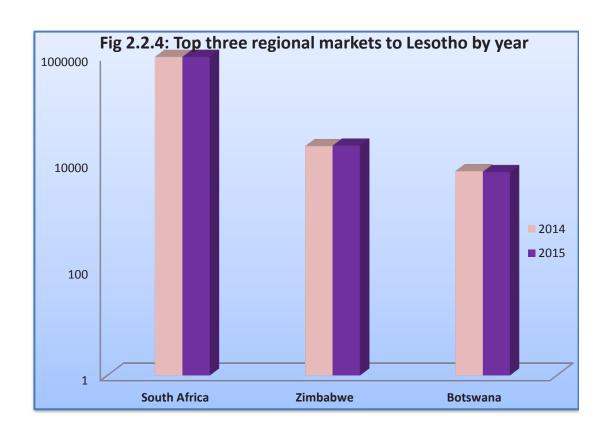


- ❖ Growth in arrivals from international visitors was strongest for visitors from Germany, Netherlands and Swaziland (up by 58.9 percent, 39.7 percent and 24.5 percent, respectively).
- ❖ Visitors from India, China and Botswana declined in 2015 in comparison to 2014 (down by 21.2 percent, 15.9 percent and 3.3 percent respectively).





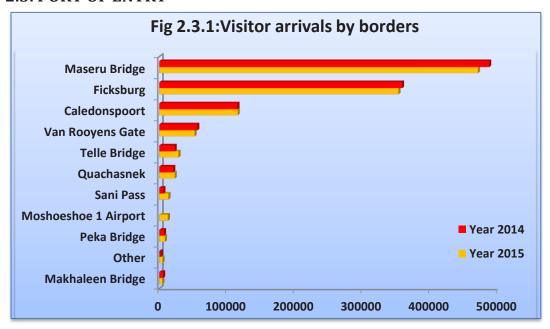
- The top six source markets for Lesotho remained the same as in 2014. However, USA overtook china to become one of the top 3 overseas source markets in 2015.
- ❖ It is also noteworthy to mention that USA and UK, showed a positive growth of 10.2 percent, 5 percent and respectively.





- As in previous years, South Africa has continued to emerge as the leading source market of international arrivals to Lesotho amounting to 970,292 arrivals, accounting for 89.6 percent of the total traffic in 2015.
- ❖ Furthermore, Zimbabwe survived its position as the second major tourist source market to the country with a share of 1.9 percent, recording an increase of 2.3 percent from 20,523 in 2014 to 20,995 in 2015.

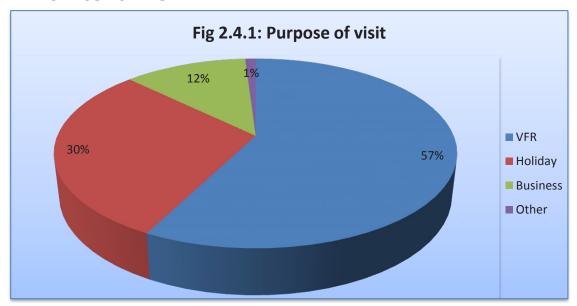
2.3. PORT OF ENTRY



- ❖ In 2015 visitor movements by ports accounted for 98.9 percent while visitor movements at the airport accounted for only 1.1 per cent.
- As Lesotho's main port of entry, Maseru Bridge continued to handle the bulk of the arrivals comprising 43 percent of the total arrivals, an increase of 0.3 percent compared to 2014.
- Sani pass registered a significant growth of more than 100 percent making it the highest increase in arrivals amongst all ports of entry.



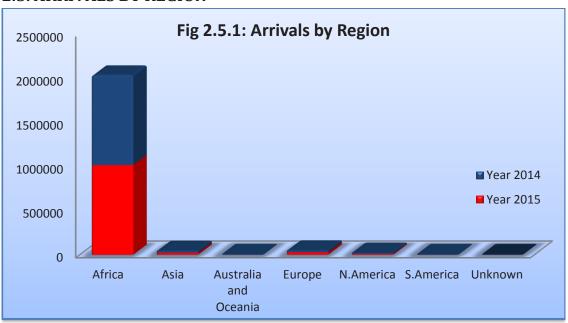
2.4. PURPOSE OF VISIT



- ❖ NOTE: Data on purpose of visit was calculated using an average of the past four years (2010-2013) where Lesotho was collecting its own data (Immigration data). This data was collected at the four border posts and the Airport, namely ;(Caledonspoort, Vanroyeens Gate, Sani Pass and the Moshoeshoe I International Airport) where forms where being filled-in correctly and data was thought to be accurate.
- As the chart indicates, the majority of the tourists were visiting friends and relatives (58 percent), followed by Holiday (30 percent). As seen the rest of the share was distributed among the purpose of Business (12 percent) and "others" which constituted (1 percent)



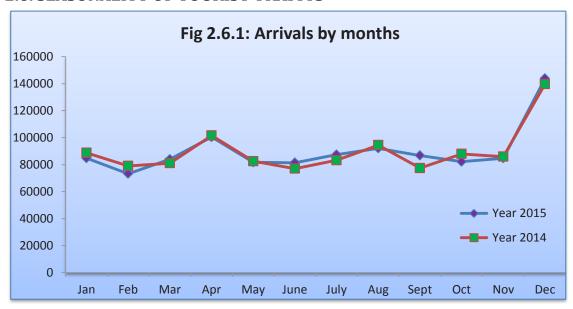
2.5. ARRIVALS BY REGION



- ❖ By regional grouping Africa persisted as the Lesotho's main source market in 2015 accounting for 94 percent of the total share, recording a 0.2 percent increase compared to the same period last year.
- Europe was the second source of the total inbound tourism arrivals (27,706) with a share of 2.6 percent, an increase of 23,451 compared to the same period in 2014.
- Europe therefore registered the highest visitor growth amongst all regions with a growth of 18 percent.

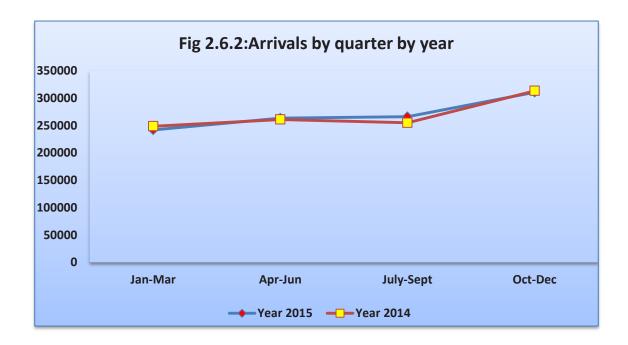


2.6. SEASONALITY OF TOURIST TRAFFIC



- ❖ December and April respectively still dominate as the peak months for international arrivals.
- ❖ December accumulated 143,771 visitor arrivals and marked an increase of 3 percent compared to 139,679 in December 2014 while April moved from 101,566 to 100,456 arrivals compared to the same period last year, a decrease of -1.1 percent.
- ❖ Visitor arrivals for the month of September 2015 reached an alltime high 86,740, posting a 12 percent increase versus 77,450 September 2014.





- ❖ July to September and April-June are the only quarters that listed a positive growth of 4.3 percent and 1 percent respectively.
- ❖ January to March saw a fall in arrivals in 2015 (241,946) compared to the same period last year (248,823) with a marginal decline of -2.9 percent.



3. ACCOMODATION STATISTICS

3.1. TRACKING ACCOMODATION DEMAND

This sub-section intends to provide an overview of the accommodation sub-sector in Lesotho. Lesotho's accommodation establishments consist of a range of lodgings that include Hotels, Lodges, Guest Houses, Bed & breakfast (B&B), Hostels, Farmers Training Centres (FTCs), Backpackers and Rural Home Stays. These accommodation establishments are mostly found in towns across the country, although Maseru (capital city) constitutes the majority of them (39 percent).

Although the newly introduced Rural Homes Stays have not yet been widely used like the other types of accommodation, most of them are found in Berea, Mokhotlong, Quthing and Qacha's Nek. Efforts to improve this emerging type of accommodation are already ongoing; trainings are aimed at improving owners' hospitality, sanitation and customer care.



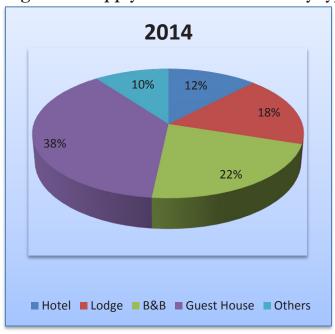


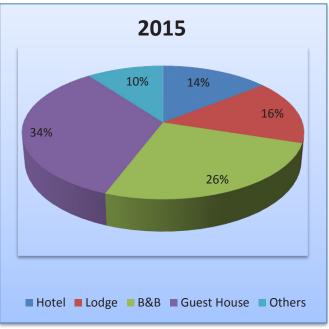
3.2. ACCOMODATION TYPES

- * There hasn't been a noticeable change on the number of establishments in 2015 compared to 2014. However there has been a slight increase in the proportion of Hotels and B&Bs where an increase is 0.2 percent and 0.4 percent respectively.
- Although there was a marginal increase (0.4 percent) in the number of guest houses; they still topped the list in both years; 2014 and 2015 respectively.(38 percent and 34 percent).



Fig: 3.2.1: Supply of accommodation by type





3.3. EMPLOYMENT

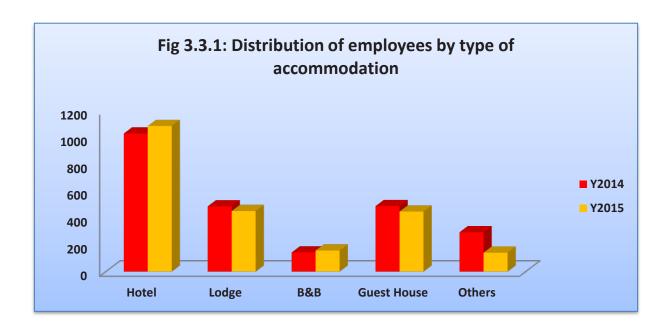


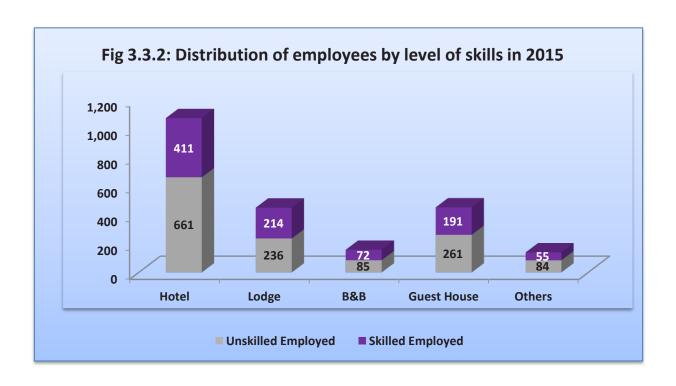


Notes:

- ❖ In 2015 Hotels and B&Bs had more employees compared to the previous year.
- There are more unskilled employees than skilled employees across all establishments.
- Lesotho nationals are the most employed across all establishments' type at 99 percent while non-residents/international employees constitute only 1 percent.
- ❖ It is noteworthy to the mention that in comparison to 2014, in 2015 Lesotho Nationals employed by the accommodation sector increased slightly by 1 percent.







Notes

All types of establishments have employed more females than males. Hotels, Guesthouses and B&Bs have higher proportion of females than any other establishment.



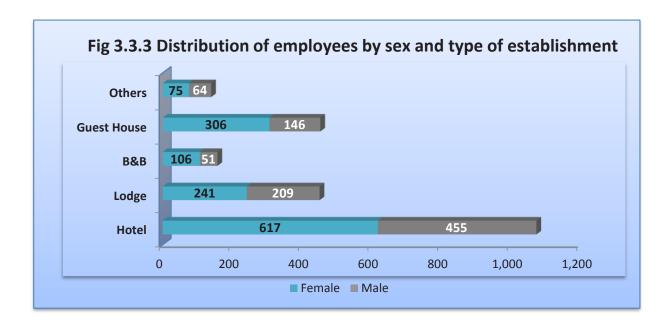
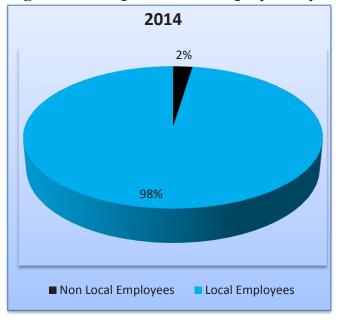
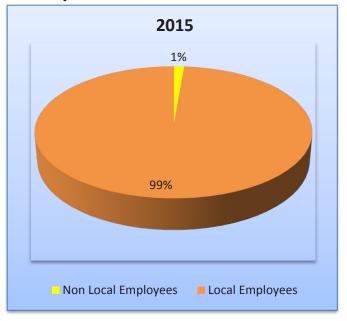


Fig: 3.3.4 Composition of employees by Nationality



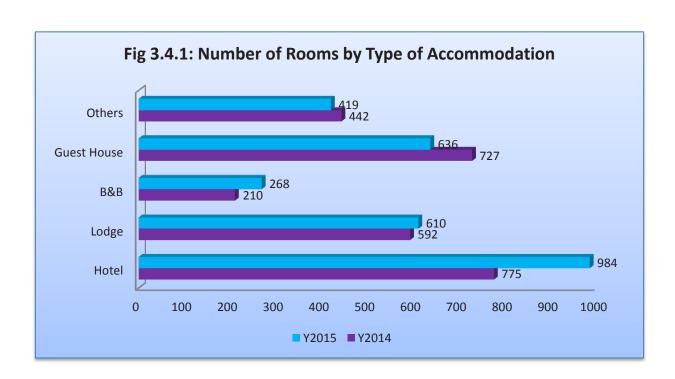




3.4. ACCOMODATION ESTABLISHMENT CAPACITY

Notes:

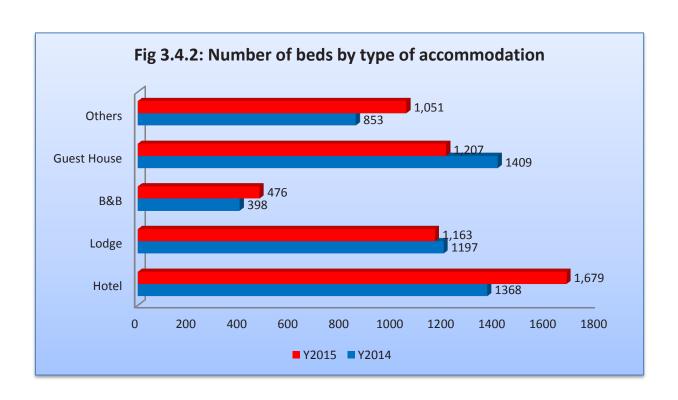
- ❖ Total number of rooms that all accommodation establishments constituted in 2015 was 2,917 which were 171 more compared to 2014.
- ❖ Distribution of rooms by type of establishment shows that in both 2014 and 2015 hotels had more rooms than any other type of establishments (984&775) while B&Bs(268 &210) comprised the lowest number of rooms at 268.
- ❖ In 2015 hotels, B&Bs and Lodges increased their rooms by 27percent, 28 percent and 3 percent respectively while guesthouses saw a 13 percent decline.





Notes:

- Total number of beds that all accommodation establishments constituted in 2015 was 5,576 which were 351 more than the previous year.
- As opposed to 2014 where guest houses comprised of more beds than any other establishment, 2015 saw hotels topping the list with the most number of beds across all establishments.
- ❖ However in both years, B&Bs comprised of the least number of beds across all establishments.

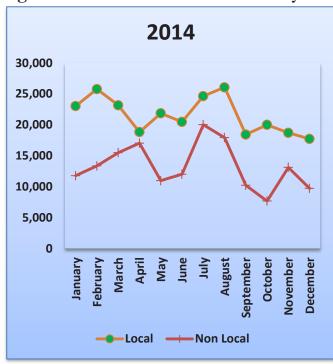


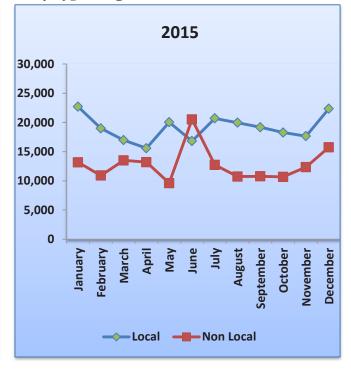


3.5. ACCOMDATION DEMAND

- Accommodation demand for international visitors (Non-locals) for both years was low compared to the demand by local visitors.
- ❖ 2014 reached its international visitors peak month in July (20,016) while 2015 reached it in June (20,514).
- ❖ The peak month for domestic tourists in 2014 was August while 2015 started off with a high and note reached its peak in January.
- However both years saw a decline in domestic tourism from March to May.
- For the year 2015, December saw a positive growth of both domestic and international arrivals (26 percent and 62 percent respectively).

Fig 3.5.1: Accommodation demand by months by type of guests

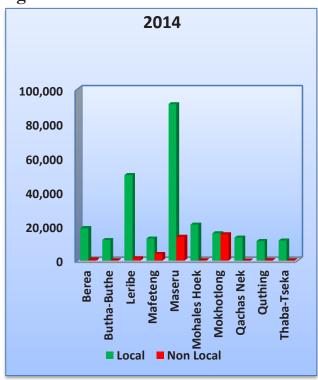


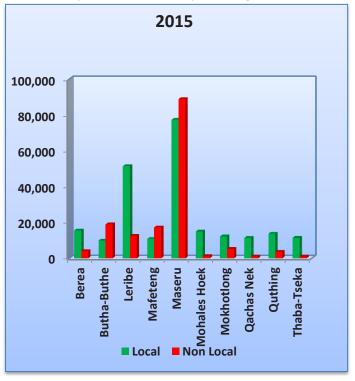




- ❖ Both 2014 and 2015 depicted a high demand for accommodation from domestic tourists in Maseru and Leribe.
- ❖ Maseru was the only district with a significantly high accommodation demand.
- ❖ In comparison to 2014, 2015 saw an improvement in international guest nights in 2015 across the districts.
- As opposed to 2014 where the number of local visitors exceeded international visitors in all districts, in 2015 international tourists that visited Maseru, Botha-Bothe and Mafeteng exceeded the number of local visitors.
- ❖ International visitors that visited Leribe in 2014 also grew impressively by more than 100 percent in 2015.

Fig 3.5.2 Distribution of accommodation demand by district and type of guests







3.6. BED OCCUPANCY

Table 1: Bed Occupancy Rate 2015

| Bed Occupancy Rate 2015 (%) | | | | | | | |
|-----------------------------|-------|-------|-----|-------------|--------|-------|-----|
| District | Hotel | Lodge | B&B | Guest House | Others | Total | -/+ |
| Berea | 19 | 0 | 18 | 7 | 0 | 16 | -4 |
| Butha-Buthe | 10 | 11 | 8 | 11 | 9 | 11 | -3 |
| Leribe | 32 | 11 | 16 | 22 | 13 | 21 | -1 |
| Mafeteng | 24 | 38 | 12 | 5 | 5 | 20 | 0 |
| Maseru | 30 | 13 | 35 | 24 | 10 | 21 | 1 |
| Mohale's Hoek | 13 | 9 | 3 | 15 | 7 | 12 | -7 |
| Mokhotlong | 12 | 34 | 19 | 14 | 21 | 18 | 1 |
| Qachas Nek | 19 | 4 | 15 | 18 | 7 | 14 | -2 |
| Quthing | 19 | 4 | 14 | 13 | 1 | 10 | -5 |
| Thaba-Tseka | 12 | 11 | 6 | 28 | 4 | 11 | -1 |
| Total | 23 | 14 | 18 | 19 | 12 | 18 | -1 |

Key Points:

- ❖ Hotels have the highest bed occupancy rate 23 percent, followed by guest houses 19 percent and Bed & Breakfast at 18 percent.
- ❖ The overall bed occupancy is 18 percent and has declined by 1 percent compared to 2014.

3.7. REVENUE

- ❖ Both years, hotels seemed to be the biggest contributors of revenue across accommodation subsector.
- ❖ There has been a significant increase in total revenue accrued from all accommodation establishments; M379,343,577.60 in 2014 to M822 384 688.94 in 2015.



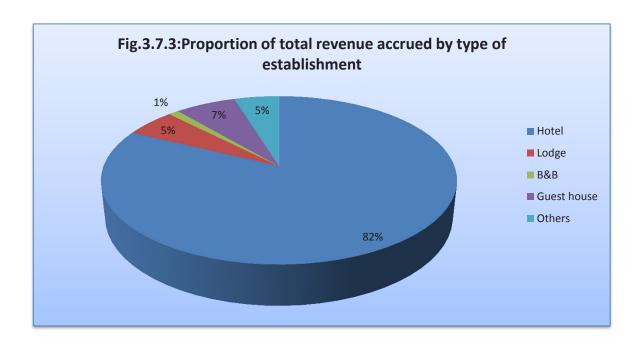


Table 2: Total Revenue 2015

| | Total Revenue 2015 (Maloti) | | | | | | | | | |
|--------------|-----------------------------|---------------|-------------|--------------------|---------------|----------------|--|--|--|--|
| District | Hotel | Lodge | B&B | Guest House | Others | Total | | | | |
| Berea | 18 973006.04 | - | 115790.00 | 883 243.34 | - | 19 972 039.38 | | | | |
| Butha-Buthe | 3 858631.82 | 3 269 822.35 | 168333.00 | 3 799 310.00 | 111 920.00 | 11 208 017.17 | | | | |
| Leribe | 76 943207.00 | 3 055 249.07 | 1 718600.00 | 13 095 911.48 | 3 651 243.20 | 98 464 210.75 | | | | |
| Mafeteng | 7 713342.99 | 6 304 775.40 | 1 459571.00 | 447 248.00 | 1 768 783.00 | 17 693 720.39 | | | | |
| Maseru | 523 965334.97 | 24 048 064.45 | 3 981288.20 | 20 756 883.67 | 3 954 657.90 | 576 706 229.19 | | | | |
| Mohales Hoek | 13 589603.11 | 1 993 178.00 | - | 516 345.51 | 277 265.00 | 16 376 391.62 | | | | |
| Mokhotlong | 3 990153.96 | 3 458 927.00 | 689945.00 | 2 535 897.00 | 8 945 190.27 | 19 620 113.23 | | | | |
| Qachas Nek | 20 461794.93 | 286 162.00 | 464667.00 | 3 077 963.87 | 20 461 794.93 | 44 752 382.73 | | | | |
| Quthing | 5 610405.00 | 254 422.50 | 237025.00 | 6 511 871.00 | 123 220.00 | 12 736 943.50 | | | | |
| Thaba-Tseka | 1 004497.10 | 1 648 291.00 | 300730.00 | 1 732 982.88 | 168 140.00 | 4 854 640.98 | | | | |
| Total | 676 109976.92 | 44 318891.77 | 9 135949.20 | 53 357 656.75 | 39 462 214.30 | 822 384 688.94 | | | | |



4. CONCLUSION AND RECOMMENDATIONS

In conclusion it is apparent that the Lesotho Tourism Development Corporate (LTDC) still has to explore other avenues of independently collecting data as far as tourism arrivals are concerned. However from the data that was used (Stats SA and Lesotho Immigration) it is evident that there was an increase in overall visitor arrivals which reflects a slight increase for visitors who came for holiday purposes.

Generally, there were mixed performances among the major source markets in 2015. Neighbouring South Africa which supplied close to 90 percent of the tourists only grew marginally by 0.2 percent while Germany which provided 0.5 percent of the total arrivals grew by a whopping 59 percent. Netherlands which brought 0.6 percent of the arrivals, expanded by close to 40 percent while Swaziland and the USA displayed an encouraging growth as well (25 percent and 10 percent respectively).

Tourists originating from Africa (95 percent), Europe (2.2 percent) and North America grew by 0.2 per cent, 18 per cent and 10 per cent respectively while South America and Asia contacted by 28 percent and 19 percent respectively. The winter months registered more arrivals in comparison to 2014 an increase of (3.2 percent) while the summer months experienced a (0.9 percent) decline compared to 2014. Winter months' increase is definitely due to the popular skiing activities while the decline in the summer months could possibly be lack of a variety of summer activities that could be done in Lesotho.

As far as the accommodation sub-sector is concerned, hotels were the top performers with the highest number of rooms and beds. In 2015 just like in 2014, though unskilled, hotels followed by guest houses and B&Bs employed the highest number of workers who happened to be female and Basotho citizens (99 per cent). In correspondence with increase in arrivals in the winter months, accommodation demand from international visitors seemed to be at its peak in the winter months. It has also been evident that Mokhotlong is the only district that has the same demand for international and local visitors as far as accommodation is concerned.

From the analysis it is clear that the Lesotho Tourism Development Corporation together with the private sector still have to continue working hard in marketing destination Lesotho. In order to increase bed occupancy and accommodation establishment growth it is perhaps imperative that the sector networks in order to increase competitiveness at the different establishments.



ANNEX 1

ARRIVAL STATISTICS TABLES

| | 2014 | | 2 | 2015 | |
|--------------|----------------|--------------|--------------|----------------|-----------------|
| Market | Total Arrivals | Market share | Market | Total Arrivals | Market Share |
| South Africa | 968742 | 89.8 | South Africa | 970292 | 89.6 |
| Zimbabwe | 20523 | 1.9 | Zimbabwe | 20995 | 1.9 |
| China | 9630 | 0.9 | USA | 9694 | 0.9 |
| USA | 8798 | 0.8 | China | 8095 | 0.7 |
| Botswana | 6942 | 0.6 | Botswana | 6712 | 0.6 |
| UK | 6128 | 0.6 | UK | 6436 | 0.6 |
| India | 4619 | 0.4 | Netherlands | 6223 | 0.6 |
| Netherlands | 4454 | 0.4 | Germany | 5951 | 0.5 |
| Germany | 3746 | 0.3 | Swaziland | 4627 | 0.4 |
| Swaziland | 3716 | 0.3 | India | 3639 | 0.3 |
| Other | 41212 | 3.8 | Other | 39739 | 3.7 |
| Total | 1078510 | 100 | Total | 1082403 | 100 |

| | 2015 | | | 14/15 | |
|------------------|-----------------|--------------|-----------------|-------------------|-------|
| Continent | No. of arrivals | Market Share | No. of arrivals | Market share 2015 | % |
| Africa | 1019127 | 94.2 | 1017587 | 94.4 | 0.2 |
| Asia | 22295 | 2.1 | 24750 | 2.3 | -9.9 |
| Australia and | | | | | |
| Oceania | 1077 | 0.1 | 1328 | 0.1 | -18.9 |
| Europe | 27706 | 2.6 | 23451 | 2.2 | 18.1 |
| N.America | 10861 | 1.0 | 9826 | 0.9 | 10.5 |
| S.America | 784 | 0.1 | 1085 | 0.1 | -27.7 |
| Unknown | 553 | 0.1 | 483 | 0.0 | 14.5 |
| Grand Total | 1,082,403 | 100.0 | 1,078,510 | 100.0 | 0.4 |



| Source Market | 2014 | 2015 | % -/+ |
|---------------|-----------|-----------|-------|
| South Africa | 968742 | 970292 | 0.2 |
| Zimbabwe | 20523 | 20995 | 2.3 |
| China | 9630 | 8095 | -15.9 |
| USA | 8798 | 9694 | 10.2 |
| Botswana | 6942 | 6712 | -3.3 |
| UK | 6128 | 6436 | 5.0 |
| India | 4619 | 3639 | -21.2 |
| Netherlands | 4454 | 6223 | 39.7 |
| Germany | 3746 | 5951 | 58.9 |
| Swaziland | 3716 | 4627 | 24.5 |
| Other | 41212 | 39739 | -3.6 |
| Total | 1,078,510 | 1,082,403 | 0.4 |

| Name of border | Year 2015 | Year 2014 | Markets share | % |
|------------------|-----------|-----------|---------------|-------|
| Caledonspoort | 115386 | 115007 | 10.7 | 0.3 |
| Ficksburg | 352389 | 357748 | 32.6 | -1.5 |
| Makhaleen Bridge | 4407 | 5563 | 0.4 | -20.8 |
| Maseru Bridge | 469521 | 486126 | 43.4 | -3.4 |
| Moshoeshoe 1 | | | | |
| Airport | 12401 | | 1.1 | |
| Peka Bridge | 8130 | 6857 | 0.8 | 18.6 |
| Quachasnek | 22423 | 20434 | 2.1 | 9.7 |
| Sani Pass | 13299 | 6003 | 1.2 | 121.5 |
| Telle Bridge | 28177 | 22664 | 2.6 | 24.3 |
| Van Rooyens Gate | 51798 | 55985 | 4.8 | -7.5 |
| Other | 4472 | 2123 | 0.4 | 110.6 |
| Grand Total | 1082403 | 1078510 | 100 | 0.4 |

| Purpose of Visit | % |
|--------------------|------|
| Business | 13.5 |
| Employment | 1.2 |
| Holiday | 35.4 |
| Returning Resident | 0.5 |
| Others | 49.4 |
| Total | 100 |



| Name of border | Year 2015 | Year 2014 | Markets share | % -/+ |
|----------------------|-----------|-----------|---------------|-------|
| Caledonspoort | 115386 | 115007 | 10.66017001 | 0.3 |
| Ficksburg | 352389 | 357748 | 32.55617362 | -1.5 |
| Makhaleen Bridge | 4407 | 5563 | 0.407149648 | -20.8 |
| Maseru Bridge | 469521 | 486126 | 43.37765139 | -3.4 |
| Moshoeshoe 1 Airport | 12401 | | 1.145691577 | |
| Peka Bridge | 8130 | 6857 | 0.751106566 | 18.6 |
| Quachasnek | 22423 | 20434 | 2.071594406 | 9.7 |
| Sani Pass | 13299 | 6003 | 1.228655131 | 121.5 |
| Telle Bridge | 28177 | 22664 | 2.603189385 | 24.3 |
| Van Rooyens Gate | 51798 | 55985 | 4.785463455 | -7.5 |
| Other | 4472 | 2123 | 0.413154805 | 110.6 |
| Total | 1,082,403 | 1,078,510 | 100 | 0.4 |

| Month | Year 2015 | Year 2014 | % -/+ |
|-------------|-----------|-----------|-------|
| January | 84777 | 88762 | -4.5 |
| February | 73235 | 79023 | -7.3 |
| March | 83934 | 81038 | 3.6 |
| April | 100456 | 101566 | -1.1 |
| May | 81705 | 82511 | -1.0 |
| June | 81406 | 77007 | 5.7 |
| July | 87396 | 83211 | 5.0 |
| August | 92069 | 94449 | -2.5 |
| September | 86740 | 77450 | 12 |
| October | 82175 | 87928 | -6.5 |
| November | 84739 | 85886 | -1.3 |
| December | 143771 | 139679 | 2.9 |
| Grand Total | 1,082,403 | 1,078,510 | 0.4 |

| Month | No of Arrivals | Arrivals | % -/+ |
|--------------------|----------------|-----------|-------------|
| Jan-Mar | 241946 | 248823 | -2.76381203 |
| Apr-Jun | 263567 | 261084 | 0.951034916 |
| July-Sept | 266205 | 255110 | 4.349104308 |
| Oct-Dec | 310685 | 313493 | -0.89571378 |
| Grand Total | 1,082,403 | 1,078,510 | 0.360960955 |



ANNEX 2

ACCOMODATION STATISTICS TABLES

| | Employment Non Local 2015 | | | | | | | |
|-----------------|---------------------------|-------|-----|----------------|--------|-------|--|--|
| District | Hotel | Lodge | В&В | Guest House | Others | Total | | |
| Berea | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Butha-Buthe | 0 | 0 | 0 | 0 | 8 | 8 | | |
| Leribe | 0 | 2 | 0 | 0 | 0 | 2 | | |
| Mafeteng | 0 | 3 | 0 | 0 | 0 | 3 | | |
| Maseru | 8 | 1 | 1 | 1 | 1 | 12 | | |
| Mohales Hoek | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Mokhotlong | 0 | 2 | 0 | 0 | 0 | 2 | | |
| Qachas Nek | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Quthing | 0 | 0 | 0 | 4 | 0 | 4 | | |
| Thaba-Tseka | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Total | 8 | 8 | 1 | 5 | 9 | 31 | | |

| | Employment Local 2015 | | | | | | | | | | |
|-----------------|-----------------------|-------|-----|----------------|--------|-------|--|--|--|--|--|
| District | Hotel | Lodge | В&В | Guest House | Others | Total | | | | | |
| Berea | 106 | - | 2 | - | - | 108 | | | | | |
| Butha-Buthe | 39 | 30 | 13 | 13 | 26 | 121 | | | | | |
| Leribe | 87 | 91 | 20 | 88 | 37 | 323 | | | | | |
| Mafeteng | 58 | 21 | 29 | 13 | - | 121 | | | | | |
| Maseru | 635 | 236 | 65 | 230 | 20 | 1,186 | | | | | |
| Mohales Hoek | - | - | 3 | 6 | 4 | 13 | | | | | |
| Mokhotlong | 56 | 26 | 3 | 18 | 33 | 136 | | | | | |
| Qachas Nek | 41 | 4 | 3 | 7 | - | 55 | | | | | |
| Quthing | 13 | 11 | 8 | 40 | 12 | 84 | | | | | |
| Thaba-Tseka | 41 | 24 | 10 | 27 | - | 102 | | | | | |
| Total | 1,076 | 443 | 156 | 442 | 132 | 2,249 | | | | | |



| | | Empl | oyment Ski | lled Females 2 | 2015 | |
|-------------|-------|-------|------------|----------------|--------|-------|
| District | Hotel | Lodge | B&B | Guest | Others | Total |
| | | | | House | | |
| Berea | 46 | 0 | 0 | 0 | 0 | 46 |
| Butha-Buthe | 8 | 19 | 2 | 5 | 5 | 39 |
| Leribe | 36 | 20 | 7 | 26 | 11 | 100 |
| Mafeteng | 27 | 2 | 11 | 5 | 0 | 45 |
| Maseru | 95 | 52 | 23 | 56 | 2 | 228 |
| Mohales | 0 | 0 | 0 | 4 | 0 | 4 |
| Hoek | | | | | | |
| Mokhotlong | 20 | 1 | 1 | 9 | 7 | 38 |
| Qachas Nek | 19 | 3 | 0 | 0 | 0 | 22 |
| Quthing | 3 | 4 | 0 | 13 | 2 | 22 |
| Thaba-Tseka | 0 | 9 | 5 | 20 | 0 | 34 |
| Total | 254 | 110 | 49 | 138 | 27 | 578 |

| | | Emp | oloyment Sk | cilled Males 20 | 015 | |
|-----------------|-------|-------|-------------|-----------------|--------|-------|
| District | Hotel | Lodge | B&B | Guest House | Others | Total |
| Berea | 18 | 0 | 0 | 0 | 0 | 18 |
| Butha-Buthe | 11 | 9 | 3 | 2 | 8 | 33 |
| Leribe | 20 | 36 | 2 | 15 | 14 | 87 |
| Mafeteng | 22 | 2 | 2 | 1 | 0 | 27 |
| Maseru | 73 | 41 | 12 | 27 | 2 | 155 |
| Mohales Hoek | 0 | 0 | 0 | 2 | 0 | 2 |
| Mokhotlong | 9 | 2 | 0 | 0 | 4 | 15 |
| Qachas Nek | 4 | 1 | 1 | 0 | 0 | 6 |
| Quthing | 0 | 3 | 0 | 3 | 0 | 6 |
| Thaba-Tseka | 0 | 10 | 3 | 3 | 0 | 16 |
| Total | 157 | 104 | 23 | 53 | 28 | 365 |



| | | Emplo | yment Uns | killed Female | s 2015 | |
|-----------------|-------|-------|-----------|----------------|--------|-------|
| District | Hotel | Lodge | В&В | Guest House | Others | Total |
| Berea | 21 | 0 | 1 | 0 | 0 | 22 |
| Butha-Buthe | 17 | 0 | 6 | 3 | 13 | 39 |
| Leribe | 17 | 8 | 7 | 30 | 6 | 68 |
| Mafeteng | 6 | 14 | 11 | 4 | 0 | 35 |
| Maseru | 247 | 91 | 16 | 101 | 10 | 465 |
| Mohales Hoek | 0 | 0 | 3 | 0 | 4 | 7 |
| Mokhotlong | 23 | 13 | 2 | 5 | 11 | 54 |
| Qachas Nek | 13 | 0 | 2 | 5 | 0 | 20 |
| Quthing | 8 | 2 | 7 | 17 | 4 | 38 |
| Thaba-Tseka | 11 | 3 | 2 | 3 | 0 | 19 |
| Total | 363 | 131 | 57 | 168 | 48 | 767 |

| | Employment Unskilled Males 2015 | | | | | | | | | | |
|-------------|---------------------------------|-------|-----|-------|--------|-------|--|--|--|--|--|
| District | Hotel | Lodge | B&B | Guest | Others | Total | | | | | |
| | | | | House | | | | | | | |
| Berea | 21 | 0 | 1 | 0 | 0 | 22 | | | | | |
| Butha-Buthe | 3 | 2 | 2 | 3 | 8 | 18 | | | | | |
| Leribe | 14 | 28 | 4 | 17 | 4 | 67 | | | | | |
| Mafeteng | 3 | 6 | 5 | 3 | 0 | 17 | | | | | |
| Maseru | 216 | 53 | 14 | 56 | 7 | 346 | | | | | |
| Mohales | 0 | 0 | 0 | 0 | 0 | 0 | | | | | |
| Hoek | | | | | | | | | | | |
| Mokhotlong | 4 | 12 | 0 | 4 | 11 | 31 | | | | | |
| Qachas Nek | 5 | 0 | 0 | 2 | 0 | 7 | | | | | |
| Quthing | 2 | 2 | 2 | 7 | 6 | 19 | | | | | |
| Thaba-Tseka | 30 | 2 | 0 | 1 | 0 | 33 | | | | | |
| Total | 298 | 105 | 28 | 93 | 36 | 560 | | | | | |



| | | Total I | Employees | s 2015 | | |
|--------------|-------|---------|-----------|---------------|--------|-------|
| District | Hotel | Lodge | B&B | Guest House | Others | Total |
| Berea | 106 | - | 2 | - | - | 108 |
| Butha-Buthe | 39 | 30 | 13 | 13 | 34 | 129 |
| Leribe | 87 | 93 | 20 | 88 | 37 | 325 |
| Mafeteng | 58 | 24 | 29 | 13 | - | 124 |
| Maseru | 643 | 237 | 66 | 231 | 21 | 1,198 |
| Mohales Hoek | - | - | 3 | 6 | 4 | 13 |
| Mokhotlong | 56 | 28 | 3 | 18 | 33 | 138 |
| Qachas Nek | 41 | 4 | 3 | 7 | - | 55 |
| Quthing | 13 | 11 | 8 | 44 | 12 | 88 |
| Thaba-Tseka | 41 | 24 | 10 | 27 | - | 102 |
| Total | 1,084 | 451 | 157 | 447 | 141 | 2,280 |

| | | Numb | er of Room | s 2015 | | |
|--------------|-------|-------|------------|-------------|--------|-------|
| District | Hotel | Lodge | B&B | Guest House | Others | Total |
| Berea | 118 | 0 | 3 | 0 | 0 | 121 |
| Butha-Buthe | 35 | 61 | 14 | 26 | 107 | 243 |
| Leribe | 135 | 26 | 39 | 122 | 184 | 506 |
| Mafeteng | 46 | 54 | 51 | 23 | 0 | 174 |
| Maseru | 448 | 374 | 94 | 295 | 42 | 1,253 |
| Mohales Hoek | 0 | 0 | 8 | 15 | 20 | 43 |
| Mokhotlong | 76 | 20 | 6 | 34 | 19 | 155 |
| Qachas Nek | 54 | 18 | 10 | 11 | 0 | 93 |
| Quthing | 36 | 16 | 23 | 79 | 47 | 201 |
| Thaba-Tseka | 36 | 41 | 20 | 31 | 0 | 128 |
| Total | 984 | 610 | 268 | 636 | 419 | 2,917 |



| | | Numbe | r of beds | 2015 | | |
|--------------|-------|-------|-----------|-------------|--------|-------|
| District | Hotel | Lodge | B&B | Guest House | Others | Total |
| Berea | 162 | 0 | 4 | 63 | 0 | 229 |
| Butha-Buthe | 58 | 129 | 26 | 54 | 8 | 275 |
| Leribe | 250 | 129 | 46 | 175 | 184 | 784 |
| Mafeteng | 71 | 107 | 104 | 32 | 60 | 374 |
| Maseru | 570 | 611 | 129 | 577 | 280 | 2167 |
| Mohales Hoek | 178 | 75 | 14 | 52 | 45 | 364 |
| Mokhotlong | 140 | 13 | 28 | 88 | 286 | 555 |
| Qachas Nek | 66 | 36 | 29 | 83 | 56 | 270 |
| Quthing | 45 | 25 | 33 | 158 | 117 | 378 |
| Thaba-Tseka | 18 | 81 | 59 | 40 | 55 | 253 |
| Total | 1558 | 1206 | 472 | 1322 | 1091 | 5649 |

| | | Number of | f Beds By N | lonth 2015 | | |
|-----------|--------|-----------|-------------|-------------|--------|--------|
| | Hotel | Lodge | B&B | Guest House | Others | Total |
| January | 867 | 1,074 | 473 | 1,334 | 1,699 | 5,447 |
| February | 982 | 1,156 | 472 | 1,258 | 1,645 | 5,513 |
| March | 982 | 1,200 | 475 | 1,233 | 1,617 | 5,507 |
| April | 1,679 | 1,163 | 476 | 1,207 | 1,051 | 5,576 |
| May | 1,416 | 1,194 | 655 | 1,245 | 845 | 5,355 |
| June | 1,158 | 1,609 | 402 | 1,124 | 1,173 | 5,466 |
| July | 838 | 1,594 | 453 | 1,104 | 1,707 | 5,696 |
| August | 910 | 1,865 | 489 | 1,073 | 1,542 | 5,879 |
| September | 850 | 1,057 | 572 | 1,218 | 1,280 | 4,977 |
| October | 1,595 | 1,005 | 633 | 1,218 | 837 | 5,288 |
| November | 1,319 | 1,195 | 595 | 1,022 | 838 | 4,969 |
| December | 1,201 | 1,095 | 578 | 1,141 | 880 | 4,895 |
| Total | 13,797 | 15,207 | 6,273 | 14,177 | 15,114 | 64,568 |



| | | Number | of Beds Use | ed 2015 | | |
|--------------|--------|--------|-------------|-------------|--------|--------|
| District | Hotel | Lodge | B&B | Guest House | Others | Total |
| Berea | 11495 | 0 | 262 | 1652 | 0 | 13409 |
| Butha-Buthe | 2030 | 5358 | 771 | 2196 | 261 | 10616 |
| Leribe | 29182 | 5242 | 2737 | 13985 | 8946 | 60092 |
| Mafeteng | 6106 | 14891 | 4603 | 577 | 1188 | 27365 |
| Maseru | 61396 | 28279 | 16675 | 51544 | 9873 | 167767 |
| Mohales Hoek | 8759 | 2551 | 163 | 2772 | 1143 | 15388 |
| Mokhotlong | 6014 | 1592 | 1906 | 4372 | 22441 | 36325 |
| Qachas Nek | 4555 | 559 | 1625 | 5402 | 1462 | 13603 |
| Quthing | 3202 | 348 | 1638 | 7422 | 565 | 13175 |
| Thaba-Tseka | 785 | 3315 | 1190 | 4081 | 895 | 10266 |
| Total | 133524 | 62135 | 31570 | 94003 | 46774 | 368006 |

| | | Number o | of Guests N | ight Local 2015 | | |
|--------------|--------|----------|-------------|-----------------|--------|---------|
| District | Hotel | Lodge | B&B | Guest House | Others | Total |
| Berea | 4,028 | 511 | 262 | 4,970 | 5,824 | 15,595 |
| Butha-Buthe | 2,539 | 4,029 | 659 | 1,954 | 769 | 9,950 |
| Leribe | 13,637 | 2,144 | 3,573 | 14,900 | 17,256 | 51,510 |
| Mafeteng | 3,932 | 78 | 4,223 | 712 | 1,868 | 10,813 |
| Maseru | 19,595 | 16,155 | 4,858 | 24,743 | 12,057 | 77,408 |
| Mohales Hoek | 7,765 | 1,583 | 61 | 2,210 | 3,353 | 14,972 |
| Mokhotlong | 4,860 | 84 | 908 | 3,371 | 3,039 | 12,262 |
| Qachas Nek | 3,079 | 183 | 2,062 | 3,677 | 2,376 | 11,377 |
| Quthing | 1,769 | 613 | 1,949 | 8,073 | 1,352 | 13,756 |
| Thaba-Tseka | 1,462 | 2,549 | 1,304 | 4,653 | 1,543 | 11,511 |
| Total | 62,666 | 27,929 | 19,859 | 69,263 | 49,437 | 229,154 |



| | Number of Guest Night Local by Month 2015 | | | | | | | | | | |
|-----------|---|--------|--------|-------------|--------|---------|--|--|--|--|--|
| Month | Hotel | Lodge | B&B | Guest House | Others | Total | | | | | |
| January | 3,154 | 1,784 | 2,192 | 8,102 | 7,467 | 22,699 | | | | | |
| February | 3,254 | 3,078 | 1,762 | 5,479 | 5,408 | 18,981 | | | | | |
| March | 3,671 | 1,944 | 1,691 | 3,929 | 5,737 | 16,972 | | | | | |
| April | 6,392 | 1,670 | 1,487 | 4,938 | 1,100 | 15,587 | | | | | |
| May | 7,360 | 3,129 | 1,506 | 6,186 | 1,851 | 20,032 | | | | | |
| June | 5,236 | 1,589 | 1,128 | 6,021 | 2,828 | 16,802 | | | | | |
| July | 2,646 | 1,669 | 1,634 | 6,207 | 8,533 | 20,689 | | | | | |
| August | 3,840 | 1,801 | 1,536 | 5,923 | 6,849 | 19,949 | | | | | |
| September | 3,132 | 1,976 | 1,642 | 6,800 | 5,623 | 19,173 | | | | | |
| October | 8,921 | 2,514 | 1,508 | 4,614 | 717 | 18,274 | | | | | |
| November | 6,870 | 3,085 | 1,477 | 4,692 | 1,533 | 17,657 | | | | | |
| December | 8,190 | 3,690 | 2,296 | 6,372 | 1,791 | 22,339 | | | | | |
| Total | 62,666 | 27,929 | 19,859 | 69,263 | 49,437 | 229,154 | | | | | |

| Number of Guest Nights Non Local 2015 | | | | | | | |
|---------------------------------------|--------|--------|--------|-------------|--------|---------|--|
| District | Hotel | Lodge | B&B | Guest House | Others | Total | |
| Berea | 2,132 | 134 | 72 | 942 | 773 | 4,053 | |
| Butha-Buthe | 109 | 3,500 | 145 | 284 | 14,921 | 18,959 | |
| Leribe | 945 | 4,906 | 915 | 1,790 | 3,995 | 12,551 | |
| Mafeteng | 167 | 16,403 | 577 | 42 | 79 | 17,268 | |
| Maseru | 40,415 | 12,128 | 8,640 | 26,288 | 1,492 | 88,963 | |
| Mohales Hoek | 763 | 170 | 0 | 56 | 229 | 1,218 | |
| Mokhotlong | 576 | 2,344 | 211 | 609 | 1,606 | 5,346 | |
| Qachas Nek | 28 | 359 | 101 | 152 | 432 | 1,072 | |
| Quthing | 684 | 40 | 68 | 2,532 | 240 | 3,564 | |
| Thaba-Tseka | 330 | 91 | 188 | 270 | 32 | 911 | |
| Total | 46,149 | 40,075 | 10,917 | 32,965 | 23,799 | 153,905 | |



| Number of Guest Nights Non Local By Month 2015 | | | | | | | |
|--|--------|--------|--------|-------------|--------|---------|--|
| Month | Hotel | Lodge | B&B | Guest House | Others | Total | |
| April | 5,376 | 3,194 | 968 | 2,409 | 1,228 | 13,175 | |
| August | 3,505 | 3,101 | 834 | 2,217 | 1,256 | 10,913 | |
| December | 2,945 | 4,719 | 984 | 4,003 | 845 | 13,496 | |
| February | 3,469 | 3,200 | 1,216 | 2,313 | 3,004 | 13,202 | |
| January | 2,593 | 3,058 | 487 | 2,532 | 940 | 9,610 | |
| July | 4,635 | 3,765 | 702 | 2,626 | 8,786 | 20,514 | |
| June | 4,172 | 1,717 | 806 | 2,194 | 3,844 | 12,733 | |
| March | 3,725 | 2,551 | 934 | 2,255 | 1,269 | 10,734 | |
| May | 4,275 | 2,440 | 850 | 2,295 | 908 | 10,768 | |
| November | 3,396 | 3,508 | 1,033 | 2,340 | 404 | 10,681 | |
| October | 3,412 | 4,517 | 968 | 2,745 | 703 | 12,345 | |
| September | 4,646 | 4,305 | 1,135 | 5,036 | 612 | 15,734 | |
| Total | 46,149 | 40,075 | 10,917 | 32,965 | 23,799 | 153,905 | |

| Number of Type of Accommodation 2015 | | | | | | | | |
|--------------------------------------|-------|-------|-----|-------------|--------|-------|--|--|
| District | Hotel | Lodge | B&B | Guest House | Others | Total | | |
| Berea | 2 | 0 | 1 | 0 | 0 | 3 | | |
| Butha-Buthe | 1 | 2 | 4 | 1 | 2 | 10 | | |
| Leribe | 2 | 2 | 6 | 6 | 3 | 19 | | |
| Mafeteng | 2 | 1 | 5 | 3 | 0 | 11 | | |
| Maseru | 6 | 12 | 13 | 26 | 2 | 59 | | |
| Mohales Hoek | 2 | 1 | 1 | 1 | 1 | 6 | | |
| Mokhotlong | 2 | 3 | 1 | 4 | 4 | 14 | | |
| Qachas Nek | 2 | 1 | 1 | 2 | 0 | 6 | | |
| Quthing | 1 | 1 | 4 | 5 | 3 | 14 | | |
| Thaba-Tseka | 3 | 1 | 2 | 2 | 0 | 8 | | |
| Total | 23 | 24 | 38 | 50 | 15 | 150 | | |



| Total Revenue 2015 (Maloti) | | | | | | | | |
|-----------------------------|---------------|---------------|-------------|--------------------|---------------|----------------|--|--|
| District | Hotel | Lodge | B&B | Guest House | Others | Total | | |
| Berea | 18 973006.04 | - | 115790.00 | 883 243.34 | - | 19 972 039.38 | | |
| Butha-Buthe | 3 858631.82 | 3 269 822.35 | 168333.00 | 3 799 310.00 | 111 920.00 | 11 208 017.17 | | |
| Leribe | 76 943207.00 | 3 055 249.07 | 1 718600.00 | 13 095 911.48 | 3 651 243.20 | 98 464 210.75 | | |
| Mafeteng | 7 713342.99 | 6 304 775.40 | 1 459571.00 | 447 248.00 | 1 768 783.00 | 17 693 720.39 | | |
| Maseru | 523 965334.97 | 24 048 064.45 | 3 981288.20 | 20 756 883.67 | 3 954 657.90 | 576 706 229.19 | | |
| Mohales Hoek | 13 589603.11 | 1 993 178.00 | - | 516 345.51 | 277 265.00 | 16 376 391.62 | | |
| Mokhotlong | 3 990153.96 | 3 458 927.00 | 689945.00 | 2 535 897.00 | 8 945 190.27 | 19 620 113.23 | | |
| Qachas Nek | 20 461794.93 | 286 162.00 | 464667.00 | 3 077 963.87 | 20 461 794.93 | 44 752 382.73 | | |
| Quthing | 5 610405.00 | 254 422.50 | 237025.00 | 6 511 871.00 | 123 220.00 | 12 736 943.50 | | |
| Thaba-Tseka | 1 004497.10 | 1 648 291.00 | 300730.00 | 1 732 982.88 | 168 140.00 | 4 854 640.98 | | |
| Total | 676 109976.92 | 44 318891.77 | 9 135949.20 | 53 357 656.75 | 39 462 214.30 | 822 384 688.94 | | |





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